



Useful Local Services

For those experiencing homelessness

Southwark &
Lambeth

Insecurely Housed / Facing Eviction

If you believe you will be street homeless within the next 56 days, or you currently are rough sleeping, make a homelessness application with the local authority. You can make a homelessness application on line, or contact housing options directly.

Southwark Housing Options

Phone: 0207 525 4140 (option 1)
Out of Hours Emergency: 0207 525 5000
Online Application Form:
www.southwark.gov.uk/HSGEnquiry
Email: housing.options@southwark.gov.uk

Lambeth Housing Options

Phone: 0207 926 4200
Out of Hours Emergency: 0207 926 1000
Online Application Form:
www.lambeth.gov.uk/form/contact-the-homelessness-team

Report Yourself / Someone Else Rough Sleeping

If you are rough sleeping, or come across someone who is, you can report this through Streetlink. Streetlink is a national service, and once a report is made it is sent to the local outreach team, who will go out during anti-social hours to try and find that person bedded down and start working on a solution for them to come off the street. Streetlink is the best way to report someone rough sleeping and get them support.

To report a rough sleeper go to the website – www.thestreetlink.org.uk

If you are not sure of the exact location, or the rough sleeper is in a difficult place to find, you can also download the What 3 Words app, which easily pinpoints your location.

Local Homeless Support / Drop In Centres

The Manna Centre – provide food, showers, laundry facilities, clothing, housing advice, welfare advice. Open seven days a week from 8.30am – 1.30pm

Address: 12 Melior St, Bermondsey, SE1 3QP. Phone: 0207 357 9363. Email: mail@mannasociety.org.uk

Ace of Clubs – community providing food, clothing, laundry facilities, accommodation advice, welfare advice, healthcare and volunteering. Dine in and take away lunch Monday – Friday 12pm – 2.30pm

Address: St Alphonsus Road, SW4 7AS. Phone: 0207 720 2811 / 0207 720 0178. Email: info@aceofclubs.org.uk

Spires Rough Sleeper Space – provide food, clothing, emergency healthcare, housing advice, employment advice.

Rough Sleeper's Space: Monday & Thursday 9 – 10.30am – St Leonard's Church, 8 Tooting Bec Gardens SW16 1RB

Tuesday & Friday 9am – 12.30pm – St Luke's Church, 13 Norwood High St, SE27 0DT

Women's Space: Every Wednesday 10am – 12.30pm – St Leonard's Church, 8 Tooting Bec Gardens, SW16 1RB

Phone: 0208 696 0943. Email: info@spires.org.uk

Webber Street Day Centre – provide breakfast, showers, clothing, signposting, support with form filling, healthcare, employment support, art club, and bible reading club. Open 6 days a week, Mondays – Saturdays 8.30am – 12pm.

Address: 6-8 Webber Street, Waterloo, SE1 8QA. Phone: 0207 928 1677. Email: wsenquiries@lcm.org.uk

Southwark Day Centre For Asylum Seekers – day centre support for Asylum seekers and refugees, in two separate locations. Provide food, advice, healthcare, counselling, English classes, trips, and gardening project

Tuesdays 12.30pm – 5pm: Copleston Centre, Copleston Road, Peckham SE15 4AN. Phone: 0207 732 0505

Wednesdays 11am – 3pm: Peckham Park Road Baptist Church, 121 Peckham Park Rd, SE15 6SX. Phone: 0207 639 0836

Centre's North of the River

Cardinal Hume Centre – For young people aged up to 24. Housing advice, immigration advice, welfare benefit advice, employment and education advice, supported accommodation. Accessed through their welcome and assessment team.

Address: 3-7 Arneway St, Horseferry Rd, SW1P 2BG. Phone: 0207 227 1673. Email: info@cardinalhumecentre.org.uk

The Passage – Food, showers, laundry facilities, accommodation, housing advice, healthcare support, education & employment support, benefits advice, immigration advice, social activities. Open Monday – Friday 9am – 3.30pm (closed b/w 1pm – 2pm)

Address: St Vincent's Centre, Carlisle Place, SW1P 1NL. Phone: 0207 592 1850. Email: reception@passage.org.uk

Crisis Skylight (London) – Housing advice, healthcare, welfare benefits support, employment & training, social activities.

Open Monday – Friday 9.30am – 4.30pm

Address: 66 Commercial St, London, E1 6LT. Phone: 0300 636 1967. Email: london@crisis.org.uk

Citizen's Advice Bureau

Offering support on a range of issues, including benefits advice, debt advice, housing advice, employment, relationships, health and social care, immigration advice, legal advice and local information.

Southwark Offices

(Peckham, Bermondsey & Walworth)

www.citizensadvice-southwark.org.uk

Drop In Advice Sessions: 10am – 2pm

Peckham - 97 Peckham High St, SE15 5RS (Mon – Fri)

Bermondsey – 8 Market Place, Southwark Park Road, SE16 3UQ (Tues & Thurs)

Walworth – 6 – 8 Westmoreland Rd, SW17 2AY (Mon, Tues, Wed, Thurs)

Southwark Phone Advice

Monday, Wednesday, Thursday & Friday (9.30am – 4.30pm). Tuesday 9.30am – 7pm

Phone: 0808 278 7849

Lambeth Office

Monday – Friday 10am – 4pm
91 Kennington Lane, London SE11 4HQ

Phone: 0800 254 0298

www.caml.org.uk

Health and Wellbeing

Drug and Alcohol Support

Change, Grow, Live (CGL) Southwark

Cambridge House, 1 Addington Square, Camberwell SE5 0HF

Phone: 0203 404 7699

Email: CGL.Southwark@cgl.org.uk

Lambeth Drug & Alcohol Service

Lorraine Hewitt House, 12-14 Brighton Terrace, Brixton, SW9 8DG

Phone: 0203 228 1500

Email: [slm-](mailto:slm-tr.lambethdrugandalcoholteam@nhs.net)

[tr.lambethdrugandalcoholteam@nhs.net](mailto:slm-tr.lambethdrugandalcoholteam@nhs.net)

Talk to Frank – 24 hour addiction

helpline – 0300 123 6600

Mental Health Support

Southwark Wellbeing Hub –

Signposting, 1:1 support, peer support & wellbeing workshops

Thamesreach Employment Academy, 29 Peckham Rd, SE5 8UA

Phone: 0203 751 9684

Email: southwarkhub@together-uk.org

Lambeth Talking Therapies -

1a Dalbury House, Ferndale Rd, Brixton SW9 8AP

Phone: 0203 228 6747

Email:

lambethIAPTadministrators@slam.nhs.uk

Mental Health Helplines

Samaritans – 24 hour crisis support line, 7 days a week

Phone 116 123

Saneline – 4pm – 10pm 7 days a week

Phone 0300 304 7000

CALM line – specifically for men. 5pm – midnight, 7 days a week

Phone 0808 58 58 58

Solidarity in A Crisis Phoneline – a peer support network. Mon – Fri 6pm – midnight, 12pm – midnight on weekends

Phone 0300 123 1922

Local Libraries

Libraries are a free warm and safe space you can be during the day. You can usually charge your phone and access the internet, and there are often classes you can join. You will usually have to become a member – if you don't have an address (which you may need to register), one of the day centres may allow you to use theirs.

Southwark Libraries

Blue Anchor Library – Market Place, Southwark Park Rd, SE16 3UQ.

Brandon Library – Maddock Way, Cooks Rd, SE17 3NH.

Camberwell Library – 48 Camberwell Green, SE5 7AL.

Canada Water Library – 21 Surrey Quays Rd, SE16 7AR.

Dulwich Library – 368 Lordship Lane, SE22 8NB

East Street Library – 168 – 170 Old Kent Rd, SE1 5TY

Grove Vale Library – 18 – 22 Grove Vale, East Dulwich, SE22 8EF

John Harvard Library – 211 Borough High St, SE1 1JA

Nunhead Library – Gordon Rd, London SE15 3RW

Southwark Heritage Centre & Walworth Library – 145 – 147 Walworth Rd, SE17 1RW

Lambeth Libraries

Brixton Library – Brixton Oval, London SW2 1JQ

Carnegie Library – 192 Herne Hill, SE24 0AG

Clapham Library – Mary Seacole Centre, 91 Clapham High St, SW4 7DB

Durning Library – 167 Kennington Lane, SE11 4HF

Minet Library – 52 Knatchbull Rd, SE5 9QY

Streatham Library – 63 Streatham High Rd, SW16 1PN

Tate South Lambeth Library – 180 South Lambeth Rd, London, SW8 1QP

Upper Norwood Library – 39 Westow Hill, SE19 1TJ

Waterloo Library – Oasis Centre, 1 Kennington Rd, SE1 7QP

West Norwood Library – 1-5 Norwood High St, SE27 9JX